

**PROGRESS®**

Est. 1931

**SHIMMER  
GLASS CHOPPER**

Instruction manual

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Please retain instructions for future reference.

## **Safety Instructions**

When using electrical appliances, basic safety precautions should always be followed.

Check that the voltage indicated on the rating plate corresponds with that of the local network before connecting the appliance to the mains power supply.

Children aged from 8 years and people with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance, only if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children should be supervised to ensure that they do not play with the appliance.

Unless they are older than 8 and supervised, children should not perform cleaning or user maintenance.

This appliance is not a toy. Keep the appliance and its power supply cord out of the reach of children.

If the power supply cord, plug or any part of the appliance is malfunctioning or if it has been dropped or damaged, cease using the product immediately to avoid potential injury.

This appliance contains no user serviceable parts, only a qualified electrician should carry out repairs. Improper repairs may place the user at risk of harm.

Keep the appliance out of the reach of children when it is switched on or cooling down.

Keep the appliance and its power supply cord away from heat or sharp edges that could cause damage.

Keep hands, fingers, hair and any loose clothing away from the rotating tools of the appliance.

Do not immerse the electrical components of this appliance in water or any other liquid.

Do not operate the appliance with wet hands.

Do not leave the appliance unattended whilst connected to the mains power supply.

Do not remove the appliance from the mains power supply by pulling the cord; switch it off and remove the plug by hand.

Do not pull or carry the appliance by its power supply cord.

Do not use the appliance if it has been dropped, if there are visible signs of damage or if it is leaking.

Do not use the appliance for anything other than its intended use.

Do not use any accessories other than those supplied.

Do not use any damaged accessories.

Do not use this appliance outdoors.

Do not store the appliance in direct sunlight or in high humidity conditions.

Do not move the appliance whilst it is in use.

Do not place boiling water or very hot liquid in the appliance.

Do not touch any moving parts on this appliance during use, as this could cause injury.

Do not touch any sections of the appliance that may become hot during use, as this could cause injury.

Do not use broken or loose cutting or rotating blades.

Switch off the appliance and disconnect it from the mains power supply before changing or fitting accessories.

Always unplug the appliance after use and before any cleaning or user maintenance.

Always ensure that the appliance has cooled fully after use before performing any cleaning or maintenance.

Always use the appliance on a stable, heat-resistant surface, at a height that is comfortable for the user.

Use of an extension cord with the appliance is not recommended.

This appliance should not be operated by means of an external timer or separate remote control system, other than that supplied with this appliance.

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This appliance is intended for domestic use only. It should not be used for commercial purposes.

**WARNING:** Do not touch sharp blades.

## Care and Maintenance

Before attempting any cleaning or maintenance, switch off and unplug the glass chopper from the mains power supply and allow it to cool fully.

**STEP 1:** Wipe the glass chopper main unit with a soft, damp cloth and allow to dry thoroughly.

**STEP 2:** Wash all of the accessories in warm, soapy water, then rinse and dry thoroughly.

Never touch the blades; using extreme caution, clean the blades with a brush and dry carefully.

Do not immerse the glass chopper main unit in water or any other liquid.

Do not use harsh or abrasive detergents or scourers to clean the glass chopper, as this could cause damage.

The glass chopper is not safe for dishwasher use.

**NOTE:** The glass chopper should be cleaned after each use.

**WARNING:** Handle the stainless steel blade with care as the blades are sharp. Exercise caution when attaching, removing, cleaning or storing any attachments.

## Description of Parts



- |                                    |                        |
|------------------------------------|------------------------|
| 1. Shimmer Glass Chopper main unit | 5. Stainless steel pin |
| 2. Glass bowl                      | 6. Non-slip ring       |
| 3. Plastic lid                     | 7. Turbo button        |
| 4. Twin chopping blade             |                        |

## Instructions for Use

### Before First Use

Wash all of the attachments in warm, soapy water, then rinse and dry thoroughly. Wipe the glass chopper main unit with a soft, damp cloth and allow to dry thoroughly.

**NOTE:** When using the glass chopper for the first time, a slight odour may be emitted. This is normal and will soon subside. Allow for sufficient ventilation around the glass chopper. The glass chopper is designed to process small amounts of dry food at one time. Larger amounts should be processed in several smaller batches to avoid overfilling the glass bowl.

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## Using the Glass Chopper

The twin chopping blade must be securely fitted before use; do not attempt to remove it until the blades have stopped moving.

**WARNING:** Maximum operation time is 30 seconds. Allow to cool for 1 ½ minutes before using the appliance again.

**STEP 1:** Position the non-slip ring on a flat, stable surface at a height that is comfortable for the user.

**STEP 2:** Place the glass bowl onto the non-slip ring. Make sure the glass bowl is centred and the edges of the non-slip ring are not bent.

**STEP 3:** Carefully insert the twin chopping blade into the glass bowl, guided by the stainless steel pin. Rotate until it is positioned correctly.

**STEP 4:** Place the food that is to be chopped into the glass bowl. Do not exceed the max. fill mark on the glass bowl.

**STEP 5:** Place the plastic lid onto the glass bowl and secure into place. For safety reasons, the glass chopper will not operate if the glass bowl and plastic lid are not securely locked into place.

**STEP 6:** Place the glass chopper main unit onto the plastic lid and secure by aligning the tabs on the twin chopping blade with the slots on the glass chopper main unit. Twist in a clockwise direction until it drops into position.

**STEP 7:** Plug in and switch on the glass chopper at the mains power supply.

**STEP 8:** To turn on the glass chopper, gently press and turn the glass chopper main unit in an anticlockwise direction. To increase the speed, press and hold the turbo button.

**STEP 9:** Any extra food may be added to the chopped ingredients at this point by removing the chopping bowl lid, adding the ingredient(s), replacing the chopping bowl lid and repeating the chopping process.

**STEP 10:** To detach the glass bowl, unplug and remove the glass chopper main unit and plastic lid. Carefully remove the twin chopping blade without touching the blades themselves.

**NOTE:** For optimum performance, solid food should be cut into smaller pieces before chopping. Avoid including any fruit stones, bones etc.

**CAUTION:** Switch off and unplug the glass chopper from the mains power supply before attempting to remove any food from the chopping bowl and before cleaning.

**WARNING:** Do not use the chopping bowl if it is cracked or broken. Do not operate the chopper when the chopping bowl is empty, as this will cause damage to the appliance.

### Troubleshooting

Problem	Possible Cause	Solution
The glass chopper will not operate.	The glass chopper is not connected to the mains power supply. The glass chopper is not correctly assembled.	Plug in and switch on the glass chopper at the mains power supply. Check that the glass chopper has been properly assembled and that the glass bowl and lid are secured into place.
Dry ingredients are clumping together.	The glass bowl is wet.	Dry the glass bowl thoroughly before adding ingredients.
There are large unchopped chunks of ingredients after chopping.	The glass bowl has been overfilled.	Remove some of the ingredients and chop in batches.

### Storage

Check that the glass chopper is cool, clean and dry before storing in a cool, dry place. Never wrap the cord tightly around the glass chopper; wrap it loosely to avoid causing damage.

### Specifications

Product code: EK3264  
Input: 220–240 V ~ 50/60 Hz  
Output: 500 W

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## Connection to the Mains

Please check that the voltage indicated on the product corresponds with your supply voltage.

### Important

As the colours in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please proceed as follows:

The wires in the mains lead are coloured in accordance with the following code:

**Blue Neutral (N)**

**Brown Live (L)**

**FOR UK USE ONLY** – Plug fitting details  
(where applicable).

The wire coloured **BLUE** is the **NEUTRAL** and must be connected to the terminal marked N or coloured **BLACK**.

The wire coloured **BROWN** is the **LIVE** wire and must be connected to the terminal marked L or coloured **RED**.

On no account must either the **BROWN** or the **BLUE** wire be connected to the **EARTH** terminal ( $\perp$ ).

Always ensure that the cord grip is fastened correctly.

The plug must be fitted with a fuse of the same rating already fitted and conforming to BS 1362 and be ASTA approved.

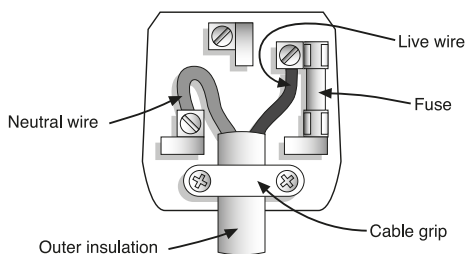
If in doubt, consult a qualified electrician who will be pleased to do this for you.

### Non-Rewireable Mains Plug

If your appliance is supplied with a non-rewireable plug fitted to the mains lead and should the fuse need replacing, you must use one that is ASTA approved (conforming to BS 1362 of the same rating).

If in doubt, consult a qualified electrician who will be pleased to do this for you.

If you need to remove the plug, **DISCONNECT IT FROM THE MAINS**, then cut it off the mains lead and immediately dispose of it safely. Never attempt to reuse the plug or insert it into a socket outlet as there is a danger of an electric shock.





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If this product does not reach you in an acceptable condition please contact our Customer Services Department at **[www.progresscookshop.com](http://www.progresscookshop.com)**  
Please have your delivery note to hand as details from it will be required. If you wish to return this product, please return it to the retailer from where it was purchased with your receipt (subject to their terms and conditions).

### **Guarantee**

All products purchased as new carry a manufacturer's guarantee; the time period of the guarantee will vary dependent upon the product. Where reasonable proof of purchase can be provided, Progress will provide a standard 12 month guarantee with the retailer from the date of purchase. This is only applicable when products have been used as instructed for their intended, domestic use. Any misuse or dismantling of products will invalidate any guarantee.

Under the guarantee, we undertake to repair or replace free of any charge any parts found to be defective. In the event that we cannot provide an exact replacement, a similar product will be offered or the cost refunded. Any damages from daily wear and tear are not covered by this guarantee, nor are consumables such as plugs, fuses etc.

Please note that the above terms and conditions may be updated from time to time and we therefore recommend that you check these each time you revisit the website.

Nothing in this guarantee or in the instructions relating to this product excludes, restricts or otherwise affects your statutory rights.

### **Disposal of Waste Batteries and Electrical and Electronic Equipment**



This symbol on the product, its batteries or its packaging means that this product and any batteries it contains must not be disposed of with household waste. Instead, it is the user's responsibility to hand this over to an applicable collection point for the recycling of batteries and electrical and electronic equipment. This separate collection and recycling will help to conserve natural resources and prevent potential negative consequences for human health and the environment due to the possible presence of hazardous substances in batteries and electrical and electronic equipment, which could be caused by inappropriate disposal. Some retailers provide take-back services which allow the user to return exhausted equipment for appropriate disposal. **It is the user's responsibility to delete any data on electrical and electronic equipment prior to disposal.** For more information about where to drop batteries, electrical and electronic waste off, please contact the local city/municipality office, household waste disposal service, or the retailer.

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\*To be eligible for the extended guarantee,  
go to **guarantee.upgs.com/progress/** and register your  
product within 30 days of purchase.

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